

### **Panasonic win a free TV promotion (1 in 20 TV's free)**

These terms and conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Claim instructions are deemed to form part of the terms and conditions and by participating all claimants will be deemed to have accepted and be bound by these terms and conditions. Please retain a copy for your information.

1. This promotion is open to residents of the United Kingdom (including Northern Ireland) who are aged 18+ and excludes employees and their families of Panasonic, associated companies, their agencies, and anyone professionally connected with this promotion.
2. Internet access, a valid UK phone/mobile phone number, email address and purchase necessary to enter. A valid UK bank account is required to claim.
3. To enter the promotion consumers will see the online promotional comms for a chance to win back the cost back of their television when they purchase a qualifying Panasonic Television from <https://panasonicdirect.store.panasonic.co.uk>. Entrants must complete the purchase order form including their first name, last name, email address, phone/mobile number, and delivery address. Upon completing their purchase they will receive a unique code and a link via email. To enter the promotion they will need to click the link and enter their unique code, confirm their name and email address used upon purchase. Once a winner has submitted a Claim it will be checked and verified after 30 calendar days from the date of purchase (cooling-off period), and notified via email within 40 calendar days from the date of purchase. In some cases, you may be asked to provide additional documents or information to verify your claim. If the Claim is valid, a bank transfer will be provided within 28 calendar days of verification. Where a claim is deemed invalid the claimant will receive an email explaining why their claim has been rejected.
4. Participants should retain the original itemised digital receipt which states the time and date of purchase prior to entry as this may be required for validation and for winners to claim and receive their money back.
5. Purchase Period: Purchase a Qualifying Panasonic TV (outlined in clause 8) between 00:00 BST on the 7<sup>th</sup> June 2024 and 23:59 BST on the 7<sup>th</sup> July 2024 inclusive.
6. Claim Period: Claim online at <https://panasonicdirect.store.panasonic.co.uk> between 00:00 BST on the 7<sup>th</sup> June 2024 and 23:59 BST on the 20<sup>th</sup> August 2024.

To Claim: Winners will receive an email with a unique link to claim their money back. Winners will be required to click the link and complete the online claim form within 14 days of email notification by entering their personal details including full name, email address, a valid UK phone/mobile number and their valid UK bank details including their name as it appears on their bank account, sort code and account number so their refund can be issued by bank transfer. If a winner does not respond within 14 days from the date of the win notification email they forfeit their chance to claim the cost of their TV back.

7. If you return your Qualifying Panasonic television for any reason other than those listed below, your Claim will be invalidated and you will not be entitled to claim or receive the money back for the television purchased under this Offer. For the avoidance of doubt, this does not apply if the Qualifying Product is faulty or not as described and a replacement product is issued. In this instance the 30 day cooling-off period will start from the initial date of purchase.

8. Qualifying Products:

Model numbers as outlined below;

TB-24S40AEY	TV-24S50AEY	TX-42MZ700B	TX-55MZ700B
TB-32S40AEY	TV-55Z85AEB	TX-42MZ800B	TX-55MZ800B
TB-32S45AEY	TV-55Z90AEB	TX-42MZ980B	TX-55MZ980B
TB-40S45AEY	TV-55Z95AEB	TX-43MX600B	TX-55MZ1500B
TB-43W60AEY	TV-65Z85AEB	TX-43MX650B	TX-55MZ2000B
TB-50W60AEY	TV-65Z90AEB	TX-43MX800B	TX-65MX600B
TB-55W60AEY	TV-65Z95AEB	TX-48MZ700B	TX-65MX650B
TB-65W60AEY	TV-77Z93AEB	TX-48MZ800B	TX-65MX800B
TS-24N30AEY	TX-24MS350B	TX-48MZ980B	TX-65MX950B
TS-32N30AEY	TX-24MS480B	TX-50MX600B	TX-65MZ700B
TV-32S50AEY	TX-32MS350B	TX-50MX650B	TX-65MZ800B
TV-32S55AEY	TX-32MS360B	TX-50MX800B	TX-65MZ1500B
TV-40S55AEY	TX-32MS480B	TX-55MX600B	TX-65MZ2000B
TV-48Z90AEB	TX-32MS490B	TX-55MX650B	TX-75MX800B
TV-42Z90AEB	TX-40MS360B	TX-55MX800B	TX-77MZ2000B
TV-65Z85AEB	TX-40MS490B	TX-55MX950B	

9. Qualifying Panasonic Television stock is subject to availability.
10. Digital receipts must be itemised and can only be used to make a single claim. Digital receipts must not be altered or tampered with. Any digital receipts that have been altered or tampered with will be deemed invalid.
11. Further Claim Details:

- a. Bank details will consist of your sort code, account number and your full name as it appears on your bank account so we can refund you via bank transfer once your claim has been verified.
  - b. Any claim attempts made outside of the Claim Period will be deemed as invalid.
  - c. Claims which do not include all information required will be deemed as invalid.
  - d. Claims cannot be made via any retailer or instore.
  - e. We will not provide any reimbursement for the product if the price was lowered by the use of online discount codes. The only amount that will be reimbursed is the final price paid for the product shown on the itemised digital receipt.
12. Prize winners: Maximum one claim per person for a single refund for the entire claim period. Maximum one claim per email address, mobile phone number and bank account. Each person can only claim for one Panasonic television. For the avoidance of doubt, a 'person' is classified as an email address, phone/mobile phone number and bank account.
13. Prize: Each valid claim will receive a refund via bank transfer to the itemised amount shown on the digital receipt for the Qualifying Product purchased and to a maximum of £4,799.99 after successful claim verification.
14. Refunds are via bank transfer only. No other methods of refund are available.
15. Bank transfer payments will only be made payable to the person whose name appears on the online claim form and the bank details entered. Please ensure your name is typed correctly and matches the name of the account holder. The Promoter cannot be held responsible for claimants failing to supply accurate information which affects fulfilment of their Prize. Bank transfer payment will be administered by Umbrella Risk Management Ltd.
16. No claims from trade, agents, syndicates, third parties, or organised groups will be accepted. No bulk claims.
17. No responsibility can be taken for claims that are lost, delayed, corrupted, damaged, misdirected or incomplete or which cannot be delivered for any technical, delivery or other reason. Proof of sending will not be accepted as proof of delivery. The Promoter does not guarantee continuous or secure access to the web page.
18. A prize claim must be made directly by the individual submitting the claim. Claims which do not satisfy the requirements of these Terms and Conditions in full will be disqualified and will not be considered.
19. By claiming, all claimants will be deemed to have accepted and be bound by the rules and consent to the transfer of their personal data to the Promoter's partners for the purposes of the administration of this promotion and any other purposes to which

the claimant has consented. Your personal details will at all times be kept confidential and in accordance with the UK General Data Protection Regulation (UK GDPR) and any national implementing laws, regulations and secondary legislation to the UK GDPR or the Data Protection Act 2018.

Visit <https://www.panasonic.com/global/about/privacy-policy.html> for the Promoter's privacy policy. You can request access to your personal data, or have any inaccuracies rectified as well as exercise all your other data protection rights by sending an email to [UKLegal@eu.panasonic.com](mailto:UKLegal@eu.panasonic.com). By participating in the Promotion, you agree to the use of your personal data as described here. Your statutory rights remain unaffected.

20. Claimed winners bank data will be processed by Umbrella in accordance with its privacy policy (available here: <https://team-umbrella.co.uk/privacy-policy/>).
21. In the unlikely event that your Panasonic television is faulty, please contact the Promoter as soon as possible. The Panasonic television is supplied with a 1 year warranty from the manufacturer. It is your responsibility to contact the manufacturer or visit the manufacturer's website in order to register your Panasonic television for the full manufacturer's warranty. No other warranty is provided, although your legal rights for faulty products are not affected.
22. The Promoter reserves the right to verify all claims by requesting proof of identity and further verification if required and to refuse to award claims where there are reasonable grounds to believe there has been a breach of these terms and conditions or any instructions forming part of this promotion's requirements.
23. The Promoter reserves the right to refuse any claim, if in its reasonable view, the claimant's conduct has been inappropriate, unlawful, or offensive or is likely to bring the promotion into disrepute.
24. If for any reason any aspect of this promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion modify or suspend the promotion or invalidate any affected entries. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions the Promoter will not be liable for any failure to perform or delay in performing its obligation.
25. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising

from any person's negligence) in connection with this promotion except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the fullest extent permitted by law.

26. The Promoter's decision is final with regard to all promotional matters and no correspondence will be entered into.
27. The Promoter will not be liable for any failure to comply with its obligations or any delay in performing its obligations within these terms and conditions if such failure (whether by an act or omission), event or circumstance is caused by (without limitation global or regional health crises, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activist, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God, or any other circumstances beyond the reasonable control of the Promoter.
28. The Promoter has no control over communication networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction or otherwise. The promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control including, but not limited to, user error and any network, computer, hardware or software failures of any kind which may restrict, delay or prevent a participant's entry to the Promotion.
29. This Promotion is governed by English Law and entrants submit to the exclusive jurisdiction of the courts of England and Wales unless you live in another part of the UK, in which case your local courts will have jurisdiction.

Promoter: Panasonic UK, a branch of Panasonic Marketing Europe GmbH Maxis 2, Western Road, Bracknell, Berkshire, RG12 1RT, the UK. Panasonic are in partnership with Umbrella Risk Management limited Dodwell House, Chilton Business Centre, Chilton, Bucks HP18 9LS.