

# Panasonic 2023 Technics Headphones Extended Warranty Promotion

Purchase any Technics headphone from Panasonic Direct (<https://panasonicdirect.store.panasonic.co.uk/>) and qualify for a Free 2 Year Warranty.

Helpline Number: 0333 188 2940 Chat: <https://panasonicdirect.store.panasonic.co.uk/>

Promotion Period: 00:01 on the 1st Sept 2023 to 23:59 on the 31<sup>st</sup> March 2024

## PROMOTION TERMS AND CONDITIONS

1. The Panasonic Technics headphones Extended Warranty Promotion (hereafter referred to as the "Promotion") is promoted by Panasonic UK, a branch of Panasonic Marketing Europe GmbH, whose registered address is Panasonic, Maxis 2, Western Road, Bracknell, Berkshire RG12 1RT, UK (the "Promoter").
2. For the avoidance of doubt, this Promotion is an extension of the standard Panasonic 1 year warranty to a total of 2 years (full details available at [www.panasonic.co.uk/euguarantee](http://www.panasonic.co.uk/euguarantee)) and is only valid within the UK, EEA, EU, Switzerland, Channel Islands and Isle of Man.

## ELIGIBILITY

3. The Promotion is applicable to residents of the UK, EU, EEA, Switzerland, Channel Islands and Isle of Man who are aged 18 years or over.
4. In order to qualify for the Promotion, participants must purchase a new Qualifying Product from Panasonic Direct (<https://panasonicdirect.store.panasonic.co.uk/>) during the Promotion Period. Products purchased before or after this Promotion Period will not be eligible.

Model	Promotion
EAH-A800E-K	1 Year Standard + 1 Years Additional Warranty
EAH-A800E-S	
EAH-AZ40E-K	
EAH-AZ40E-N	
EAH-AZ40E-S	
EAH-AZ40M2EK	
EAH-AZ40M2EN	
EAH-AZ40M2ES	
EAH-AZ60E-K	
EAH-AZ60E-S	
EAH-AZ60M2EA	
EAH-AZ60M2EK	
EAH-AZ60M2ES	
EAH-AZ80E-K	
EAH-AZ80E-S	

5. This Promotion is open to Panasonic Direct (<https://panasonicdirect.store.panasonic.co.uk/>) customers only.
6. All Qualifying Products must be new and genuine Panasonic products purchased through Panasonic Direct (<https://panasonicdirect.store.panasonic.co.uk/>). Purchases of second hand, refurbished or reconditioned products, products imported from outside the EEA or products which are counterfeit or infringe the intellectual property rights of the Panasonic group of Companies in any way will not qualify for this Promotion.

#### **CLAIM PROCESS**

7. Registration is not required to benefit from the extended warranty.
8. In the case of Qualifying Products that are returned to Panasonic and the participant exchanges the product or receives a refund, the Promoter will be entitled to cancel any Extended Warranty.
9. The Participant must provide a copy of the purchase receipt in order to claim under warranty service in the event of a fault with the product.

#### **PRIVACY & DATA PROTECTION**

10. We have a legitimate interest in collecting personal data for the purposes of this Promotion and Research and Development. All personal data collected will be processed in accordance with relevant and applicable data protection legislation and regulations (including the European Data Protection Regulation). We also work with third parties such as 360 Insights to provide services. We may be required to provide your personal data to them for administration and processing purposes. Your personal data will be handled in accordance with Panasonic's Privacy Policy <http://www.panasonic.com/uk/privacy-policy.html> and 360 Insights Privacy Policy <https://www.panasonicpromotions.co.uk/policy>.

#### **GENERAL CONDITIONS**

11. The Promoter reserves the right to verify the eligibility of all warranty claims to protect against fraudulent, invalid, or repetitive claims. Fraudulent claims that otherwise do not meet these terms and conditions will be invalidated and the Promoter reserves the right to disqualify the participant making such a claim from this and other promotional activities.
12. To monitor fraudulent claims the Promoter reserves the right to cross check product returns with the relevant retailers against Extended Warranty claims received. Any potentially fraudulent activity will be followed up by the Promoter. The Promoter will withhold the issuance of an Extended Warranty where it is suspected that a false or fraudulent claim has been made.
13. The Extended Warranty offered under this Promotion is non-exchangeable, non-transferable and there is no cash, credit or product alternative available.
14. The Promoter reserves the right to amend these terms and conditions at any time and to amend or withdraw this promotion at any time.
15. This Promotion is not available in conjunction with any other offer or promotion.

16. By claiming this Extended Warranty, applicants will be deemed to have read and accepted these terms and conditions.

**Eligible Dealers**

1. Panasonic Direct - <https://panasonicdirect.store.panasonic.co.uk/> only.

These terms and conditions are governed by English Law.