

# Panasonic 2024 Technics Headphones Promotion

## 2-Year Warranty and 90-Day Money-Back Guarantee

Purchase any Technics headphones from Panasonic Direct (<https://panasonicdirect.store.panasonic.co.uk/>) and enjoy both a free 2-year warranty and an extended 90-day money-back guarantee. For assistance, contact us via telephone at 0333 188 2940 or through the chat link on our website.

The promotion of 2 Year Warranty period runs from 1st September 2023 to 23:59 on 31st December 2024.

The promotion of 90 Day Money Back Guarantee period runs from 1st September 2024 to 23:59 on 31st March 2025.

### PROMOTION TERMS AND CONDITIONS

#### Promotion Terms and Conditions

1. This promotion is open to residents of the UK, EU, EEA, Switzerland, Channel Islands, and Isle of Man who are aged 18 years or older.
2. To qualify, customers must purchase a new qualifying product from Panasonic Direct during the promotion period. Products purchased before or after this period are not eligible. Each of these below listed models includes an extension of the standard Panasonic 1-year warranty to a total of 2 years.

### ELIGIBILITY

Eligible products include Technics headphone models:

Model	Promotion	
EAH-A800E-K	1 Year Standard + 1 Years Additional Warranty	90 Day Money Back Guarantee
EAH-A800E-S	1 Year Standard + 1 Years Additional Warranty	90 Day Money Back Guarantee
EAH-AZ80E-K	1 Year Standard + 1 Years Additional Warranty	90 Day Money Back Guarantee
EAH-AZ80E-S	1 Year Standard + 1 Years Additional Warranty	90 Day Money Back Guarantee
EAH-AZ80E-A	1 Year Standard + 1 Years Additional Warranty	90 Day Money Back Guarantee
EAH-AZ60M2EK	1 Year Standard + 1 Years Additional Warranty	90 Day Money Back Guarantee
EAH-AZ60M2ES	1 Year Standard + 1 Years Additional Warranty	90 Day Money Back Guarantee
EAH-AZ60M2EA	1 Year Standard + 1 Years Additional Warranty	90 Day Money Back Guarantee
EAH-AZ40M2EK	1 Year Standard + 1 Years Additional Warranty	90 Day Money Back Guarantee
EAH-AZ40M2ES	1 Year Standard + 1 Years Additional Warranty	90 Day Money Back Guarantee
EAH-AZ40M2EN	1 Year Standard + 1 Years Additional Warranty	90 Day Money Back Guarantee

3. All products must be new, genuine Panasonic products purchased directly from Panasonic Direct. Second-hand, refurbished, or counterfeit products, as well as those imported from outside the EEA, do not qualify.
4. The 2-year warranty provides an extension of the standard 1-year warranty and applies only within the UK, EU, EEA, Switzerland, Channel Islands, and Isle of Man.
5. Registration is not required to activate the extended warranty, but participants must provide proof of purchase if claiming under the warranty.
6. If a product is returned or refunded, the extended warranty will be cancelled. Full warranty details can be found at [www.panasonic.co.uk/euguarantee](http://www.panasonic.co.uk/euguarantee).
7. The 90-day money-back guarantee allows customers to return their headphones within 90 days of purchase if they are unsatisfied for any reason.
8. For unwanted orders, the customer is responsible for the cost of return postage, which must be sent via a tracked and insured method. Proof of postage should be retained until receipt is confirmed by Panasonic.
9. If you wish to return your new Technics headphones for any reason, please contact us at 0333 188 2940 for details on how to return your headphones and receive your refund.
10. To initiate a return, customers can also contact Panasonic via chat through the website.
11. Personal data collected as part of this promotion will be handled in accordance with applicable data protection laws, including GDPR. For more information, consult Panasonic's Privacy Policy at <http://www.panasonic.com/uk/privacy-policy.html> and the 360 Insights Privacy Policy at <https://www.panasonicpromotions.co.uk/policy>.
12. Fraudulent or invalid claims will be rejected. Panasonic reserves the right to disqualify participants who engage in fraudulent activity.
13. Panasonic reserves the right to amend the terms of the promotion or withdraw it at any time.
14. This promotion cannot be exchanged, transferred, or combined with other offers.

15. By participating, applicants agree to these terms and conditions.

16. All eligible purchases must be made from Panasonic Direct (<https://panasonicdirect.store.panasonic.co.uk/>).

17. This promotion is governed by English law.