

# LUMIX S9

## 90-Day Money Back Guarantee

**Buy a LUMIX S9 from Panasonic Direct for our 90-day money back guarantee.**

**We are so confident that you will love your LUMIX S9 that we now offer an extended 90-day money back guarantee. If you don't love your new S9, for any reason, please contact us on 0333 188 2940 or via: <https://panasonicdirect.store.panasonic.co.uk> for details on how to return your S9 and receive your refund.**

1. The Promotion will run for a period of 3 months, from 00.01 on 20 June 2024 to 23.59 on 30 September 2024 and is open to residents of the UK (excluding Northern Ireland) who are aged 18 years or over.
2. You have 90 days from purchase to return the S9.
3. For unwanted orders the return cost of postage and packaging (which must be sent via a tracked, insured, method) is the responsibility of the customer and full proof of postage must be kept until receipt is confirmed by Panasonic.
4. Participants must purchase a new S9 from Panasonic Direct (<https://panasonicdirect.store.panasonic.co.uk>) during the Promotion Period. Purchases of second hand, refurbished or reconditioned products, products imported from outside the EEA or products which are counterfeit or infringe the intellectual property rights of the Panasonic group of Companies in any way will not qualify for this Promotion.
5. Refunds under this promotion are limited to one per customer. We reserve the right to verify the eligibility of all claims to protect against fraudulent, invalid or repetitive claims. Fraudulent claims that otherwise do not meet these terms and conditions will be invalidated and we reserve the right to disqualify the participant making such a claim from this and other promotional activities.
6. All returned products, must be returned in "as new" condition, and in their original packaging. Any accessories, instructions manuals etc must also be in "as new" condition and returned with the product. Where returned products are not in an "as new" condition, or the packaging and/or accessories, are missing, or returned not in an "as new" condition, the relevant and appropriate discount will be applied to any refund. Where the product was purchased as part of a bundle, all elements of the bundle must be returned in "as new" condition. Where bundle elements are not returned in an "as new" condition, a relevant and appropriate discount will be applied to any refund. Where bundle elements are missing, the full new cost of the elements will be deducted from the refund.
7. You should allow 10 days for the refund to show in your account.
8. We have a legitimate interest in collecting personal data for the purposes of this Promotion and Research and Development. All personal data collected will be processed in accordance with relevant and applicable data protection legislation and regulations (including the European Data Protection Regulation). Your personal data will be handled in accordance with Panasonic's Privacy Policy <http://www.panasonic.com/uk/privacy-policy.html>
9. We reserve the right to amend these terms and conditions at any time and to amend or withdraw this promotion at any time.
10. By claiming the refund, applicants will be deemed to have read and accepted these terms and conditions.
11. These terms and conditions are governed by English Law.