

Panasonic Microwave Oven Extended Warranty Promotion 2023

Purchase an applicable Panasonic Microwave Oven from a participating retailer and qualify for a Free 5 Year Warranty.

Helpline Number: 0808 189 7138 Contact Us: panasonicpromotions@360insights.com

Period: 1st April 2023 to midnight on 23rd December 2023

Claim Deadline: midnight on 20th January 2024

PROMOTION TERMS AND CONDITIONS

1. The Panasonic Microwave Promotion (hereafter referred to as the “Promotion”) is promoted by Panasonic UK, a branch of Panasonic Marketing Europe GmbH, whose registered address is Panasonic, Maxis 2, Western Road, Bracknell, Berkshire RG12 1RT, UK (the “Promoter”).
2. For the avoidance of doubt, this Promotion is an extension of the standard Panasonic 1 year warranty to a total of 5 years (full details available at www.panasonic.co.uk/euguarantee) and is only valid within the UK, EEA, EU, Switzerland, Channel Islands and Isle of Man.

ELIGIBILITY

3. The Promotion is applicable to residents of the UK, EU, EEA, Switzerland, Channel Islands and Isle of Man who are aged 18 years or over.
4. In order to qualify for the Promotion, participants must purchase a new (not second hand) Qualifying Product from a participating retailer in the UK or Republic of Ireland during the Promotion Period. Claims relating to products purchased before or after this Promotion Period will be deemed invalid.

Qualifying products

NN-DS59NBBPQ

NN-CF87LBBPQ

NN-CS89LBBPQ

Warranty

5 Year Warranty

5 Year Warranty

5 Year Warranty

5. This Promotion is open to participating retailers only, please check with your chosen retailer that they are participating in this Promotion prior to purchasing a product to avoid any disappointment.
6. All Qualifying Products must be new and genuine Panasonic products. Purchases of second hand, refurbished or reconditioned products, products imported from outside the EEA or products which are counterfeit or infringe the intellectual property rights of the Panasonic group of Companies in any way will not qualify for this Promotion.

CLAIM PROCESS

7. To claim this promotion for your purchase, please complete the online claim form (www.panasonic.co.uk/promotions) and upload a copy of your full purchase receipt (not deposit receipt) showing the model number, by the Claim Deadline. Applications made after this date will not be eligible for the Promotion. Please ensure your purchase receipt includes the model number purchased and the date of purchase.
8. Claims are not valid in respect of Qualifying Products that are returned to a retailer and the participant exchanges the product or receives a refund, in which case the Promoter will be entitled to cancel any Extended Warranty.
9. The Promoter will not process a claim if the participant cannot provide a copy of the purchase receipt.
10. Participants who are unable to upload the supporting documentation to verify their claim, may send a covering letter along with a photocopy of the full purchase receipt (we are unable to return these so please do not send the original) to the address below, to be received on or before the Claim Deadline. The covering letter should include the participant's name, address and postcode. Documentation received after this date will not be eligible for this Promotion.
11. The Promoter will not be held responsible or liable for any technical, hardware, software, server website or other failures or damage of any kind to the extent that this prevents the participant from or otherwise obstructs the participant to enter in the Promotion. Claims by fax, telephone or email will not be accepted. Illegible, incomplete or altered claim forms will be deemed void, as will claim forms not completed in accordance with these terms and conditions.
12. Upon submission of your online registration, your claim will be verified. Upon redemption we will activate your Warranty and send you a certificate by email, which will confirm your Warranty cover period and contact details.

REDEMPTION PROCESS

13. Please allow 28 days; from the date we receive your claim and all supporting documentation, to receive your Warranty Certificate. If you have not received your Warranty within the estimated 28 days, please contact us, using the contact details above. Regrettably, claims pursued outside of the Claim Deadline will not be accepted.
14. For the avoidance of doubt, if the participant does not provide all supporting documentation when putting in their claim, the 28 days will run from when the Promoter receives all supporting documentation. Should all supporting documentation not be received by the Claim Deadline then the claim shall not be valid and will not be processed.

PRIVACY & DATA PROTECTION

15. We have a legitimate interest in collecting personal data for the purposes of this Promotion and Research and Development. All personal data collected will be processed in accordance with relevant data protection legislation (including the European Data Protection Regulation). Please see Panasonic's Privacy Policy for further information (<http://www.panasonic.com/uk/privacy-policy.html>).

GENERAL CONDITIONS

16. The Promoter reserves the right to verify the eligibility of all claims to protect against fraudulent, invalid or repetitive claims. Fraudulent entries or claims that otherwise do not

meet these terms and conditions will be invalidated and the Promoter reserves the right to disqualify the participant making such a claim from this and other promotional activities.

17. To monitor fraudulent claims the Promoter reserves the right to cross check product returns with the relevant retailers against Extended Warranty claims received. Any potential fraudulent activity will be followed up by the Promoter. The Promoter will withhold the issuance of an Extended Warranty where it is suspected that a false or fraudulent claim has been made.
18. The Extended Warranty offered under this Promotion is non-exchangeable, non-transferable and there is no cash, credit or product alternative available.
19. The Promoter reserves the right to amend these terms and conditions at any time and to amend or withdraw this promotion at any time.
20. This Promotion is not available in conjunction with any other offer or promotion.
21. By claiming this Extended Warranty, applicants will be deemed to have read and accepted these terms and conditions.

These terms and conditions are governed by English Law.

Eligible Retailers (suitable for all three product models)

John Lewis
Curry's
AO
Amazon
Argos

Eligible Retailers (for NN-CS89 and NN-DS59) NN-CF87LBBPQ has access to all of the accounts below

Retailers for NN-CS89LBBPQ
Moss of Bath
HBH WOOLACOTTS LTD
RK HOLMAN LTD
Vaughans Radio
R Barker
Avensys Ltd
Hughes
R C Snellings

Retailers for NN-DS59N
Audio T
Moss of Bath
HBH WOOLACOTTS LTD
RK HOLMAN LTD
CJ FREEMAN CO LTD
Express TV Services

E B MRSH SON LTD
CONSUMER BURHERS LTD (LIVING HOMES)
HATCHER SONS LTD
A R Daniels TV
Vaughans Radio
Burden Electronics
Blinkhorns Audio & Visuals
Atlantic Ltd
R Barker
S & B Trade Services
Avensys Ltd
AWE Europe Limited
Lasyl Audio Visuals Ltd
Sevenoaks
Hughes
R C Snellings
Craig Hill Ltd
RGB
Bird TV
Blackbourn TV